



FLORIDA POLL RESULTS

625 registered voters interviewed statewide May 14-18, 2009 by Mason-Dixon Polling & Research, Inc. of Washington, D.C. Margin for error is plus or minus 4%.

QUESTION: Do you have health insurance?

	<u>STATE</u>	<u>18-34</u>	<u>35-49</u>	<u>50-64</u>	<u>65+</u>	<u>DEM</u>	<u>REP</u>	<u>IND</u>
YES	85%	67%	86%	84%	95%	80%	95%	76%
NO	15%	33%	14%	16%	5%	20%	5%	24%

QUESTION: If you received a doctor bill not covered by health insurance for \$5,000, how much would you be able to pay on that bill today without jeopardizing your ability to pay other family bills?

Unable to pay any of it	23%
Less than \$1,000	25%
\$1,000-\$1,999	6%
\$2,000-\$2,999	4%
\$3,000-\$3,999	2%
\$4,000-\$4,999	2%
The full \$5,000	20%
Not Sure (NOT READ)	18%

QUESTION: Have you ever received a reimbursement check directly from a health insurer for physician services?

	<u>STATE</u>	<u>MEN</u>	<u>WOMEN</u>	<u>DEM</u>	<u>REP</u>	<u>IND</u>
YES	15%	10%	20%	12%	19%	13%
NO	82%	87%	77%	85%	78%	84%
NOT SURE	3%	3%	3%	3%	3%	3%

(IF "YES" n=94) QUESTION: Have you ever refused to pay a physician for health care services after receiving a reimbursement check directly from a health insurer?

YES	6%
NO	94%

QUESTION: Have you ever had a dispute with a healthcare provider over a billing issue?

	<u>STATE</u>	<u>MEN</u>	<u>WOMEN</u>	<u>DEM</u>	<u>REP</u>	<u>IND</u>
YES	36%	36%	36%	36%	32%	43%
NO	64%	64%	64%	64%	68%	57%

QUESTION: Some people who get sick or hurt end up owing medical bills that they can not easily repay. Do you feel this should or should not affect a person's credit ratings?

	<u>STATE</u>	<u>MEN</u>	<u>WOMEN</u>	<u>DEM</u>	<u>REP</u>	<u>IND</u>
SHOULD	12%	14%	10%	6%	18%	11%
SHOULD NOT	75%	75%	75%	82%	70%	74%
NOT SURE	13%	11%	15%	12%	12%	15%

QUESTION: Many Floridians participate in health insurance networks, in which they can go to any doctor or healthcare provider who is part of that network and pay a specific co-payment for the service they receive. However, in some cases patients must go to providers who are not part of their network to receive care. When this occurs, patients end up paying more to the out-of-network healthcare provider than they would if they could have stayed in-network. How important do you feel it is to get as many doctors as possible to participate in healthcare networks to keep costs down? Do you feel that is:

VERY IMPORTANT	64%
SOMEWHAT IMPORTANT	20%
NOT TOO IMPORTANT	3%
NOT AT ALL IMPORTANT	4%
NOT SURE (NOT READ)	9%

QUESTION: Under current Florida law, patients have the option to get direct reimbursement from their health insurance company, which gives them some leverage to negotiate the final bill with an out-of-network provider. How important do you feel it is for patients to have the right to negotiate with healthcare providers, particularly on expensive procedures? Do you feel that is:

VERY IMPORTANT	63%
SOMEWHAT IMPORTANT	23%
NOT TOO IMPORTANT	1%
NOT AT ALL IMPORTANT	5%
NOT SURE (NOT READ)	8%

QUESTION: Senate Bill 1122, recently passed by the Florida Legislature, would require insurance companies to make all payments directly to healthcare providers, virtually eliminating a patient's leverage to negotiate with an out-of-network provider. Do you support or oppose this aspect of the bill?

	<u>STATE</u>	<u>MEN</u>	<u>WOMEN</u>	<u>DEM</u>	<u>REP</u>	<u>IND</u>
SUPPORT	25%	26%	24%	25%	26%	22%
OPPOSE	50%	47%	53%	51%	46%	57%
UNDECIDED	25%	27%	23%	24%	28%	21%

DEMOGRAPHICS:

PARTY REGISTRATION:

Democrat	267 (43%)
Republican	238 (38%)
Independent or Other	120 (19%)

AGE:	18-34	107 (17%)
	35-49	156 (25%)
	50-64	157 (25%)
	65+	197 (32%)
	Refused	8 (1%)

RACE/ETHNICITY:

White/Caucasian	458	(73%)
Black/African American	81	(13%)
Hispanic or Cuban	76	(12%)
Other/Refused	10	(2%)

SEX:

Male	304	(49%)
Female	321	(51%)

REGION:

North Florida	120	(19%)
Central Florida	130	(21%)
Tampa Bay	115	(18%)
Southwest Florida	70	(11%)
Southeast Florida	190	(30%)